

Quality Policy Statement

CHH Conex operates nationwide supporting our customers by delivering critical equipment to field engineers and managing their product returns process while also delivering connectivity solutions which power almost every industry.

As an organisation we are fully focused on quality and our aim is to achieve a sustained and profitable growth through the provision of services which consistently satisfy the needs and expectations of our customers.

Management of quality will be the responsibility of every employee irrespective of position, and support for the organisations quality policy, objectives and systems will be achieved through a company wide focus on quality issues with equal priority to our other core activities.

The organisations arrangements for quality management are to ensure compliance with the current version of ISO 9001 and meet relevant statutory, regulatory and stakeholder requirements, as well as continual sustainable improvement which will be achieved through:

- The establishment of quality objectives and targets through appropriate levels of the organisation.
- The implementation of relevant documentation and records required to achieve, maintain, and continually improve our management systems.
- Suitable selection, management, and development of our staff, providing them with the necessary competence to carry out their tasks and proactively contribute to the achievement of our objectives and the development of a quality culture.
- Provision and maintenance of an infrastructure appropriate to the requirements of the organisations business environment.
- Effectively communicating this policy throughout the organisation and making it available to interested parties as appropriate.

The organisation will monitor the effectiveness and compliance to requirements of its management systems through the review of key process indicators and feedback from customers. This will be further supported by the internal auditing process and management review.

The organisations vision is to provide an environment of continual improvement that actively encourages our staff and stakeholders to participate and make us the best in all that we do.

Paul Turner

Chief Executive Officer



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